



Master Terminal[™] solves the mixed cargo challenge for Patriot Ports

Challenge

Patriot Ports (formerly DPH) wanted to improve efficiency and attract new business to their five shipping terminals in the southeastern United States - two in Jacksonville, and one each in Mobile, New Orleans, and Port Everglades.

To get there, they required a terminal operating system that would illuminate every corner of their operation and provide the workflow to manage mixed cargo.

Master Terminal from Jade Logistics is specifically designed to handle both containers and mixed cargo.







Solution

Master Terminal

Master Terminal from Jade Logistics is specifically designed to handle both containers and mixed cargo. It also simplifies the management of ports with multiple terminals, like Patriot Ports.

Jade Logistics' rapid implementation methodology mapped the ports operations to the new system, which kept implementation on schedule.

Jade Logistics' US team of technical experts supported transition, Go Live, and continue to provide ongoing support.

Benefits

Better information and better decision making

Moving from legacy systems to Master Terminal has future-proofed the port's business. Manual processes and duplicated effort have been eliminated, and critical business processes streamlined. Dennis Rhodes, (formerly CIO) commented, "We were impressed with Jade Logistics' efficient implementation process and how quickly our staff adapted to the new system.

We are already starting to see some of the benefits that Jade Logistics and Master Terminal promised.

"After an extensive review of the terminal operating systems available, Master Terminal was the only system that met the needs of our mixed cargo terminals. We were impressed by the functionality and use of Master Terminal and the capability of the Jade Logistics team."

Looking ahead, the port is well positioned for changing business dynamics and has the tools to drive efficiencies and cost saving across the business.



About Master Terminal from Jade Logistics Group

Designed to handle all cargo types in one integrated system, Master Terminal is the world's leading terminal operating system (TOS) for mixed cargo ports.

Master Terminal is licensed at over 120 terminals worldwide, from vehicle terminals in Italy to steel terminals in North America.

Implementation is the key to success, and our implementation record is second to none in the industry. Our proven and robust methodology, partnership approach, thorough training and unrivaled implementation timeframes deliver tangible results fast.

Jade Logistics has been designing, building, and supporting innovative logistics software since 1993. Our experienced people understand the global logistics industry and are the foundation on which we build long-term relationships with our customers.

We have offices in New Zealand, Australia, USA, the Netherlands, the United Arab Emirates, and Indonesia.

For more information, visit us at **jadelogistics.com**